ESTABLISHING YOUR FOOTPRINT IN CYBERJAYA MALAYSIA
THE PREMIER ICT HUB
What is Cyberjaya Malaysia?

Cyberjaya Malaysia (launched in 17th May 1997) has a land space of 6,960 acres and 3,705 acres of saleable land. It is a fully integrated city and aspires to be known as the "Silicon Valley" of Malaysia.

Cyberjaya Malaysia is an ICT and innovation-centric township integral to Malaysia’s Multimedia Super Corridor (M.S.C Malaysia). It has since developed into a self-contained city with world-class I.T infrastructure, low density urban enterprise along its state of the art commercial, residential, enterprise and institutional developments.

Why Cyberjaya Malaysia is a good investment location

• Located just 20 minutes from the KL International Airport (KLIA) for the convenience of the growing number of expatriate workers and multinational corporations in Cyberjaya.

• Linked to the other commercial and residential centers of the Klang Valley via major expressways. These include the Maju Expressway (MEX), Lebuhraya Damansara Puchong (LDP), Kuala Lumpur – Shah Alam Expressway (KESAS), the South Klang Valley Expressway (SKVE) and the New Klang Valley Expressway (NKVE), among others. This actually provides various routes to and from Cyberjaya for workers who commute from all over the Klang Valley, making it an ideal place for businesses to base their operations in.

• The nation’s first close circuit television cameras (CCTV) linked to the Malaysian Emergency Response Service (MERS) 999 is expected to increase security; enabling police officers to man the system at the command center.

• Located at Cyberjaya Police Complex to view emergency incidences in Cyberjaya reported through MERS 999 instantaneously.

How is Cyberjaya Malaysia different from the other townships?

The City has grown into a maturing ecosystem that supports the various components that make up the vibrant cybercity. These elements co-exist with each other, supporting and providing opportunities for the SMEs, local companies, MNCs, educational institutions, enterprises and commercial companies that have decided to establish their businesses in Cyberjaya.

Cyberjaya’s accomplishments will further spur all key stakeholders to realise Cyberjaya as a global MSC Malaysia Cybercity hub and preferred location for ICT, Multimedia and Services for innovation and operations parallel to fulfilling specific Government initiatives in support of the innovation economy.

Cyberview will continue to add value to Cyberjaya, building on the existing eco-system.

The concept of Cyberjaya is centred on a business eco-system to escalate the economy. It is a holistic approach that goes back to the origins of M.S.C Malaysia and Cyberjaya.

Companies and knowledge workers in Cyberjaya predominantly come from the information and technology industries, SSOs and creative multimedia companies. Research and development firms from major companies like BMW have also established its premises there along with data centres, call centres and web start-ups.

Cyberview also takes on varied responsibilities to the city’s development.

• 24/7 DTS currently serves over 2,000 k-workers who work in Cyberjaya

• ‘Park and Ride’ service provides parking facilities & shuttle buses

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**Who are the key stakeholders in Cyberjaya Malaysia?**

There are 4 main key stakeholders in Cyberjaya.

**Cyberview Sdn. Bhd** is the landowner and the Cybercity Manager of Cyberjaya.  
www.cyberview.com.my

**Multimedia Development Corporation** ("MDeC") is the custodian for MSC Malaysia.  
www.mscmalaysia.my

**Majlis Perbandaran Sepang** (Mpsp) is the local government and approval authority.  
www.mpsepang.gov.my

**Setia Haruman Sdn. Bhd** ("SHSB") is the master developer of Cyberjaya.  
www.cyberjaya-msc.com

**What is MSC Malaysia status? How to apply for it?**

MSC Malaysia status is recognition by the Government of Malaysia through the Multimedia Development Corporation (MDeC), for ICT and ICT-facilitated businesses that develop or use multimedia technologies to produce and enhance their products and services.

It is also a mark of world-class service and achievement and your passport cum gateway to a host of privileges granted by the Government of Malaysia to the business entities. MSC Malaysia status is awarded to three types of business entities, each with a set of different application criteria and guidelines. The qualifying business entities are:-

- Private limited companies (i.e. Sendirian Berhad)
- Institutions of Higher Learning
- Incubators

Companies with MSC Malaysia statuses are entitled to the 10 Bill of Guarantees. For more information on MSC Malaysia and how to go about applying for the status, please click this link:  
http://www.mscmalaysia.my/wht_is_msc_malaysia_status

**What is MSC Malaysia 10 Bill of Guarantees (BoG’s)?**

The grant of MSC Malaysia Status entitles qualified entities to a set of incentives, rights and privileges from the Government of Malaysia namely the MSC Malaysia Bill of Guarantees.

**BoG 1** : To provide a world-class physical and information infrastructure.

**BoG 2** : To allow unrestricted employment of local and foreign Knowledge Workers.

**BoG 3** : To ensure freedom of ownership by exempting companies with MSC Malaysia Status from local ownership requirements.

**BoG 4** : To give the freedom to source capital globally for MSC Malaysia infrastructure, and the right to borrow funds globally.

**BoG 5** : To provide competitive financial incentives, including Pioneer Status (100 percent tax exemption) for up to 10 years or an Investment Tax Allowance for up to five years and no duties on the importation of multimedia equipment.

**BoG 6** : To become a regional leader in Intellectual Property Protection and Cyberlaws.

**BoG 7** : To ensure a no censorship stance of the Internet.

**BoG 8** : To provide globally competitive telecommunications tariffs.

**BoG 9** : To tender key MSC Malaysia infrastructure contracts to leading companies willing to use MSC Malaysia as their regional hub.

**BoG 10** : To provide a high-powered implementation agency to act as an effective one-stop super shop.

**How does Cyberview Sdn. Bhd. act as a one-stop-centre in facilitating and assisting investors?**

As the Cybercity Manager, Cyberview spearheads the entire development in line with the Malaysian government’s aspirations to realise Cyberjaya as MSC Malaysia’s cybercity. It also envisions to function as a preferred location for ICT, Multimedia and Services for innovation and operations, and to fulfil specific government initiatives in support of the innovation economy.

Cyberview was appointed as **Cybercity Manager (CCM)** of Cyberjaya in 2011. In this role, Cyberview is now responsible to:

- Market and promote Cyberjaya
- Facilitate the delivery of BoG #1 – world class infrastructure
- Ensure provision of client management and services
- Ensure provision of value added programs

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www.cyberview.com.my
**What does the term Knowledge Worker stand for?**

A knowledge worker is an individual who holds one of the following:

- Tertiary qualification from an institution of higher learning (in any field); or
- Diploma in multimedia / ICT or specialised ICT certification with at least 2 years of relevant experience in multimedia / ICT or in any field that involves heavy usage of ICT; or
- Professional, executive, management and technical work categories, information technology (IT) enabled services e.g. IT / IS Professionals, Finance / Accounting, Business Administration: also including;
- Foreign workers in compliance to the MSC Malaysia Status companies with knowledge-based skills that are not prevalent in Malaysia.
- Companies falling within the Creative Multimedia Content cluster with workers who are utilised for their creative talent to produce value-added creative work for MSC Malaysia Status companies.

**What is the cost of doing business in Cyberjaya Malaysia?**

The cost of doing business in Cyberjaya does not vary from the one for Malaysia. For further details please visit www.mida.gov.my / www.ssm.com.my

**What is the minimum requirement for Paid up Capital?**

The minimum requirement for the paid-up capital is RM2 (USD 0.64). For further information, please log on to www.ssm.com.my

**What is the tax structure like in Cyberjaya Malaysia?**

For MSC Malaysia status companies, a Pioneer status (an exemption of the corporate tax for up to 10 years or investment tax allowance) can be opted for. For other normal companies please refer to www.mida.gov.my

**Who are the major players in Cyberjaya Malaysia?**

There is a total of more than 700 companies in Cyberjaya in which 313 possess the MSC Malaysia Status while 35 are multinationals companies.

Among the major organisations that have established their global offices or data centres here include DELL, HSBC, IBM, Hewlett Packard, Advanced Micro Devices, NTT Communications, BMW, T-Systems, Shell IT, AT&T, Monster.com, Ericsson, RBC Dexia, Northgate Arinso, TRW Automotive, Experian, Wolter Kluwers, DHL, Fujitsu, AIA, AIG, World Health Organization (WHO), UNDP, Air Asia, Scicom, and many more.

For list of other small and medium enterprises in Cyberjaya, please visit http://www.cyberview.com.my/smetechcentre/tenant-directory/

**Can a company be 100% foreign owned?**

Yes for MSC Malaysia status companies. For non-MSC Malaysia status companies please refer to www.ssm.com.my for details.

**Can non-IT based companies invest in Cyberjaya?**

Yes.

**How do I submit an enquiry for land and office space in Cyberjaya Malaysia?**

You can submit your enquiries to Cybercity Manager (CCM) team ccm@cyberview.com.my or call our hotline number at 603-83156193

**What is the rental rate for office space in Cyberjaya Malaysia?**

The rental rate starts from RM2.50 (USD 0.79) to RM 6 (USD 1.92) per sqft. for office space.

**How do I source for talents?**

MSC Malaysia status companies can bring in foreign knowledge workers from anywhere and they can submit their applications to MDeC. For more information, please visit http://www.expats.com.my. Alternatively, please also visit www.jobstreet.com.my or www.monster.com
18 What is the salary rate for employees of different categories and ranks in Cyberjaya Malaysia?

The salary rate follows the national standards used nationwide. For more information, log on to
www.kellyservices.com.my/MY/Resource-Centre/Malaysia-Salary-Guide/ or
http://www.adeco-asia.com/Malaysia/2012SalaryGuideMalaysia/index.html or

19 Where can I find the demographic information of Cyberjaya (e.g. total population, student’s population, total amount of investment etc)?

You can submit your requests to Cybercity Manager (CCM) team at ccm@cyberview.com.my or call our hotline number at 603-83156193

20 Are there any hotels / accommodation services in Cyberjaya Malaysia?

Yes. The Cyberview Resort & Spa and Primera Suite are the two accommodations’ services available in Cyberjaya.


21 What is the minimum rental rate for accommodations in Cyberjaya Malaysia?

The rate starts from RM1,200 (USD 398) for a minimum of 800 sqft.

22 How many food outlets are available in Cyberjaya Malaysia?

There are more than 160 food outlets serving local and international cuisines available in Cyberjaya which include; Starbucks, Kentucky Fried Chicken, Kenny Rogers, Pizza Hut, Domino’s Pizza, O’Briens, Burger King and many more.

23 How do I find out more about Malaysia My Second Home Programme?

Please log on to http://www.mm2h.gov.my/ for more details.

24 Can a foreigner acquire or own a property in Cyberjaya Malaysia?

Yes.

25 What other facilities are there available in Cyberjaya Malaysia?

Banks:
Maybank: http://www.maybank2u.com.my/
HSBC Amanah: http://www.hsbcamanah.com/
Affin Bank: http://www.affinbank.com.my/

Schools, Universities & Colleges:
Primary School: http://www.smkjcyberjaya.edu.my/
Secondary School: http://www.smkcyberjaya.edu.my/
Secondary Boarding School: http://www.seriputeri.edu.my/
ELC International School: http://www.elc.edu.my/

Multimedia University: http://www.edu.my
LimKokWing University of Creative Technology: http://www.limkokwing.edu.my
University Malaysia of Computer Science & Engineering http://www.unimy.edu.my/
Cyberjaya University College of Medical Sciences: http://www.cybermed.edu.my
Cyber Putra College: http://www.cpc.edu.my/
Kirkby International College: http://kirkby.edu.my/

Clubhouse: http://www.cyberview.com.my/kkttc
Shuttle Services: http://www.cyberview.com.my/shuttle
More than 5 clinics

26 Where can I obtain details on utility ariffs in Malaysia?

Electricity - www.tnb.gov.my
Water - www.syabas.com.my
Telecommunication www.telekom.com.my
www.maxis.com.my
www.digi.com.my
www.celcom.com.my
www.time.com.my